

# BULK SMS INDUSTRY FACING THE BRUNT OF INCAPABLE TECHNOLOGY?



We understand the dilemma of SMS Aggregators & Hubs while deciding which Technology to Adopt when they are either to leave their existing 'Non-Performing' system or are looking for their first technology ownership among many available options. We hereby have made an effort to share the experience of our Clients of TeleOSS SMS Gateway around the globe. So do check out does they resonate your voice?

### Client Singapore

We bought it from an SMS Gateway Software provider in India at a cheaper rate, and then we found the consistent & unresolved issues of Real Time Reporting & Monitoring of Traffic. So we are back to you for TeleOSS SMS Gateway Software

### Olient Kenya

#### (Serving more than 1000 Clients using TeleOSS)

We Bought a software at just 1500 USD from an SMS Service providing company of Mumbai, India; and they cheated us by giving just the 'login page' in 3 months. So we are back to you for TeleOSS SMS Gateway Software

### **Olient India**

#### (Presently sending more than 50 million SMS per month & Serving 3000+ Clients using TeleOSS)

We are using an SMS Gateway Product since last 4 years, but now it can't sustain our increased SMS Volume, and we are not getting good response & support from them. They are just not good enough to improve the product. We need to replace our present product with TeleOSS SMS Gateway Software and move our clients in the new system

### Client South Africa

We are using a Kannel based commercial SMS Gateway bought in 2004, but now we are unable to Scale it to achieve load balancing. The company that created it is not in business anymore & the system is now quite old. We any how need to replace it with a better Platform and a Good Company who can provide better Support.

### Olient India

We have our own created SMS Platform in Asp.net, which we have outsourced the development, who are also hosting and managing the Solution since many years. The present Solution is not as per the Industry Standards and for future growth a better Solution is required. Delivery Reports from the System are not getting downloaded increasing the Client dissatisfaction level. There is too much Duplication of SMS which converts in to Customer dissatisfaction. The system is facing trouble while scaling up. The System Crashes time and again. Since the number of subscribers are increasing, it would be difficult to continue with the same solution.

### **Olient India**

### (Presently sending more than 20 million SMS per month & Serving 1500+ Clients using TeleOSS)

We have adopted a 3rd Party Solution (PHP & Kannel Based) from an Indian Company. The present System of Client has only Standard features of SMS Aggregator and it even doesn't have the present set of Features required to Comply the present Policy Support for SMS Services in India. Moreover, the Developers of the System are not developing anything over the System anymore. So we are stuck and we urgently need to replace every thing with TeleOSS SMS Gateway

### **Olient Brunei**

We have an existing SMS Gateway server but unfortunately the vendor that supplied this ceased to exist. So we have seen your Product details and are interested to adopt it.

### Olient Brazil

We are using a hosted platform where in we are not able to manage our Users and Routes. We don't have any control over the same for connections, Routes & Users. Now we require a platform that would enable us to manage our customers and the routes.

### **Olient Nigeria**

(Presently sending more than 36 million SMS per month using TeleOSS)

We are SMS Aggregators in Nigeria having our own SMS Platform, but are unable to Develop an SMPP update over it and need an advance system to replace it.

### **Olient Greece**

We already have an application working now (Kannel Based 3rd Party developed), but would like to have a replacement and migrate all the users in the new Solution. We have already used 2-3 different Solutions in our past experience of almost 4-5 years. The issues faced with the present Vendor is that either the delivery of Custom Development is scheduled too late or the costs of development are too high. So we would be interested to explore more with TeleOSS SMS Gateway

### Client Kenya

We sell bulk SMS across Africa via our connections to various MNOs. We have a very rudimentary solution that we have developed in-house on PHP. But we are unable to update it as per the required Standards & Client Demand. So we are looking for an advanced system and good support.

## TeleOSS

TeleOSS is an Operational Support System & Service Delivery System for Message Termination & SMS Aggregation and can work like a Bulk SMS Platform for Aggregators, SMS Gateway Software, SMS Hub, SMS Gateway Server & Software, SMPP Gateway & Server and an SMSC Software.

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